



April 2024

THANK YOU DISPATCHERS!

THE UNSEEN HEROES OF PUBLIC SAFETY

THE GOLD LINE LIES BETWEEN THE BLUE AND RED.

They are always heard but rarely seen.

They are the heroes behind the scenes.

The calm voice in the dark.



PAJAMA DAY!!!!!!

Part of our National Public Safety Telecommunicator Week celebration is theme days. Today our employees had pajama day, and they really got into it. We also had a cookie delivery from Norfolk Animal Control. They are delicious.

STATS

- 911 Calls
2,057
- Business Calls
5,423
- Other Calls
2,278
- Fire Incidents
1,111
- Police Incidents
8,066



CONGRATULATIONS to our 3 newest hires, as they completed the Massachusetts State 911 56th academy

Director Premo and Section Chief Connors attended the ceremony to congratulate our newest dispatchers!

Welcome to the team Sara, Alyssa, and Damien!



The second week of April is a time to honor and celebrate our dedicated heroes behind the headset and desk, who work tirelessly to ensure our communities stay safe.

Your commitment to answering the call, providing critical instruction, and coordinating emergency response does not go unnoticed! Thank you to all PSTs for your unwavering dedication and professionalism.