



August 2022

# MECC NEWS

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## August Statistics

Fire CAD Incidents: 1,332

Law CAD Incidents: 7,110

Business Lines Calls: 5,869

Other Lines: 2,837

911 Calls: 2,498

## TELECOMMUNICATOR CERTIFICATION PROGRAM

Workshop Session 1: Tuesday, August 30, 2022  
at 9:00AM-11:00AM in Middleboro, MA

Workshop Session 2: Tuesday, August 30, 2022  
at 1:00PM-3:00PM in Middleboro, MA

The Massachusetts State 911 Department will be hosting a Telecommunicator Certification Program (TCP) in the near future. The TCP provides free of charge certifications to civilians in Massachusetts interested in becoming a 9-1-1 telecommunicator. The two certifications being offered through the TCP are mandatory certifications necessary to become a certified telecommunicator in Massachusetts: the 40-hour APCO Public Safety Telecommunicator course and a 2-day NG9-1-1 equipment training course. If you are interested in learning more about the TCP, please see the dates listed below to attend a 2-hour informational workshop that will explain the program. Please email [911training@mass.gov](mailto:911training@mass.gov) to reserve a seat. A confirmation email will be sent back to you confirming that you are registered for the workshop.

