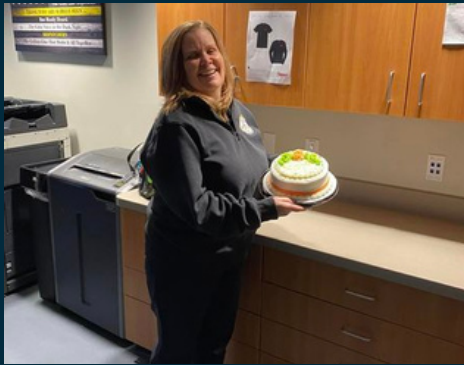




# AUGUST 2023 NEWSLETTER



PST Walsh has been working as a Public Safety Telecommunicator since August of 1998. She served as a Fire Dispatcher and Dispatch Supervisor for the town of Franklin for 21 years. In the picture, Sue can be seen smiling, indicating her continued happiness in serving her community. She has now reached her 25th year anniversary!

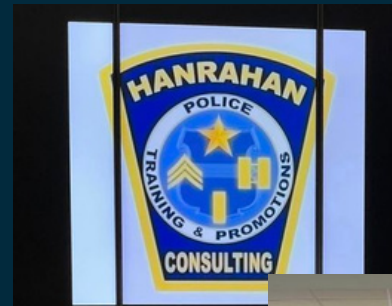
## STATISTICS

911 Calls  
2,257  
Business Calls  
5,885  
Other Calls  
2,427  
Fire CAD Incidents  
1,248  
Police CAD Incidents  
6,929

## IMPLICIT BIAS TRAINING

Over the course of two days, the MECC and a few other agencies had the privilege of attending an Implicit Bias course led by Dr. Demetrice Phillips from Hanrahan Consulting, LLC. We believe it's important to discuss sensitive topics, and attending this course on Implicit Bias was a step in the right direction.

These tough conversations may allow us to understand someone else's point of view and life experiences...If we always agreed on everything, life would be boring. Accept the differences of others, learn to move on, and try to be understanding of others' perceptions.



## »»» APCO 2023 NASHVILLE, TN

APCO International's Annual Conference & Expo is the premier event for public safety communications officials, from frontline telecommunicators to comm center managers to public safety communications equipment and services vendors. The conference was four days of educational sessions, committee meetings, and special events, paired with two full days of exhibits.