



June 2022

MECC NEWS

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June Statistics

Fire CAD Incidents: 1,220

Law CAD Incidents: 6,968

Business Lines Calls: 5,407

Other Lines: 2,574

911 Calls: 2,462

T H A N K Y O U



On June 15th, a gentleman visited the Norfolk Police station to personally thank us for assisting his family on Saturday.

He was out of town and received a call from his wife (who was watching their grandchild). He could only hear crying in the background on the open line and was concerned something was wrong as his wife was not speaking.

He called 911 which was picked up by the town he was in and then routed to Norfolk.

Metacomet Emergency Communications Center Supervisor Peter Bagdon answered the call and immediately sent officers to the residence.

Sgt. Van Ness, Officer Mazzola and Officer Milano, along with Norfolk Fire - MA responded within a minute.

Luckily, responders found it was an accidental dial and his wife was happily playing with her grandchild.

Dispatch was notified and contacted the husband letting him know the good news.

He was grateful for the fast response and astounded that only 9 minutes had passed between his initial 911 call to receiving a call back that all was well.

Teamwork!