



OCTOBER 2023

NEWSLETTER



STATS

911 CALLS
2,127

BUSINESS CALLS
5,053

OTHER CALLS
2,547

FIRE CAD INCIDENTS
1,284

POLICE CAD INCIDENTS
7,360



Welcome!

Metacomet is pleased to introduce our newest members, who graduated from the 200-hour Public Safety Communications Academy sponsored by the MA State 911 Department.



Faith & Blue

PST Baxter and Section Chief Connors participated in National Faith & Blue Week, sponsored by Norfolk Police, featuring a benefit concert for suicide prevention in partnership with the Federated Church of Norfolk and St. Jude's Catholic Church.

Looking for a rewarding career?!?!

The Metacomet Emergency Communications Center (MECC) is a Regional Communications Center proudly serving Franklin, Mendon, Millville, Norfolk, Plainville and Wrentham, Police and Fire Departments.

The objective of the MECC is to provide both the citizens and emergency responders in each community with the highest quality service. The center is staffed 24x7 and is responsible for answering 9-1-1 calls in each community, business calls and dispatching appropriate emergency responders based on the nature of the call. Approximately 70,000 in population and covering 95 square miles.

All MECC employees are certified in Emergency Medical Dispatch, Fire Service Dispatch and Law Enforcement Dispatch. When residents call to report an emergency, the Call Taker will ask a series of questions and will provide residents with pre-arrival instructions. Concurrently, Fire and Police Radio Operators are dispatching responders to the scene.

Apply at:
<https://metacometemergencycommunicationscenter.easyapply.co/>

FOR 9-1-1 EMERGENCIES IN MASSACHUSETTS:

**CALL IF YOU CAN;
TEXT IF YOU CAN'T.**



Source: MA State 911 Department and the Executive Office of Public Safety and Security

www.mass.gov/e911