



September 2022

# MECC NEWS

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## September Statistics

Fire CAD Incidents: 1,206

Law CAD Incidents: 6,691

Business Lines Calls: 5,092

Other Lines: 2,771

911 Calls: 2,260

## The Silent Call Procedure

If you need to call 9-1-1 and you are unable to speak for any reason, once the call is answered:

Press

#1 If you need police



#2 If you need fire



#3 If you need an ambulance



If the 9-1-1 dispatcher asks questions, press

#4 For YES ✓

#5 For NO ⚡

Source: MA State 911 Department and the Executive Office of Public Safety and Security

[www.mass.gov/e911](http://www.mass.gov/e911)